



LONMIN

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SUPPLIER REFERENCE

To whom it may concern

Paprika graphic design and strategic marketing agency has been a valued and trusted supplier to Lonmin for many years – but it is in the last four years that I have been the contracting person.

Rob and his team have been a pleasure to work with: deadlines are always met; attention to detail is standard; creativity and going the extra mile are what they deliver. Noteworthy for me is that although Rob himself has always been our primary account handler, his team are always available to jump in when he is unavailable delivering on what is expected.

Paprika pricing has always been fair and turnaround times are excellent. Lonmin has had turbulent few years and our budgets have been under severe pressure but Rob could be relied upon to suggest ways to meet our objectives on a limited budget.

When things have gone wrong, -which has been very seldom - errors have been rectified immediately and without question.

We consider Paprika a partner in our communications efforts and would not hesitate to recommend them to other businesses.



Sincerely

Sue Vey
Communications

Lonmin Plc

Directors: B R Beamish* (Chairman), B Magara (Chief Executive Officer), S J Scott (Chief Financial Officer), B Moolman (Chief Operating Officer),
Dr D Konar, V Shine*, J C A Leslie* and J H Sutcliffe*
Company Secretary: Seema Kamboj* (*British)

Branch Committee Members: B Magara; P McElligott; S J Scott; B Moolman and G Maud

Branch Secretary: P McElligott

Lonmin Plc trading as Lonmin Management Services (Reg. No. 1969/000015/10)